

Discounts Offered

We offer several discounts to help make your pets' stay with us more affordable for you:

- **Day Care:** Boarding guests receive a discount of \$5 per day off of our regular day care rate.
- **Multiple Pets:** 10% for two pets, 15% for three or more pets, applied to the boarding rate.
- **Long-term Stays:** 10% for 30—59 days, 15% for 60 or more days, applied to the boarding rate.
- **Seniors:** 10% off of all services for customers 65 and older

Discounts may not be combined—we will apply the largest discount for which you qualify. We also offer several credits to help reduce your bill:

- **Grooming Credit:** If you have your pet bathed or groomed while being boarded, you will receive a \$20 credit, applied to the current boarding bill.
- **Refer-a-Friend:** If someone you refer to us uses our boarding or grooming services, you will receive credit for one night of boarding or a bath for one of your pets.

Credits will be combined with any applicable discount.



Bayshore Dog and Cat Care

241 N Amphlett Blvd
San Mateo, CA 94401

Phone: (650) 342-0941
Fax: (650) 342-0943

E-mail: information@bayshoredogandcatcare.com



Hours, Rates, and General Boarding Information

Kennel Hours

Monday—Friday	7:30 AM—5:30 PM
Saturday	8:00 AM—3:00 PM
Sunday	10:00 AM—2:00 PM

Check In Time

Any time during normal business hours. Special arrangements may be made with us for Sunday check in.

Check Out Time

12:00 Noon. You may check out any time during normal business hours, however, if you check out by 12:00 PM, there is no late charge for the day of pickup.

¹Sundays

We are closed for general business, but we do provide checkin and checkout service from 10:00 AM to 2:00 PM.

Sunday check out is provided for customer convenience. No boarding fees are incurred for Sunday unless you stay overnight Sunday.



Rates and General Info



We board dogs and cats only. The nightly boarding rate for all cats is \$18.

Our nightly boarding rates for dogs are based on weight:

Up to 30 lbs	\$26
31—60 lbs	\$28
61—80 lbs	\$29
Over 80 lbs	\$30

Billing begins with the night of the day you drop off your pet. If you check out by noon on checkout day, you are not charged boarding fees for that day.

What is Included?

Pets are housed in their own private run, unless you have multiple dogs or cats that you would like us to board together (cats and dogs separate). Our dog boarding service includes:

- One meal of kennel-provided food, plus fresh water
- Three walks per day outside
- Fresh bedding

Our cat boarding service includes:

- One meal of kennel-provided food, plus fresh water
- Fresh litter pan daily

Other Fees

Late Checkout (After 12:00)	\$10
Daycare—Boarding Guests	\$15 per day \$8 per half day
2nd Daily Meal—Kennel Food	\$.50 per meal
Meals Using Your Own Food	\$.50 per meal
Medications—Pills, etc.	\$1 per dose
Medications—Injections	\$3 per dose

Doggie Day Care

Doggie Day Care is open to all well-behaved dogs



who are spayed or neutered. Guests socialize with other dogs, go for walks several times per day, and interact with our staff throughout the day.

The rate is \$20/day or \$10 for a half day (4 to 5 hours).

We offer day care packages for owners who plan to use our day care services regularly.

Grooming Services

We offer grooming services to help keep your pet looking its very best. Bath services include bathing, clipping nails, drying, combing out, and (for dogs) emptying the anal glands. Full grooming entails our standard bath plus a haircut.

Grooming rates vary depending on the breed of dog or cat, but range from a low of \$49 up to \$150.



Vaccinations Required

We require that all dogs and cats be current on the following vaccinations:

- **Dogs:** Bordatella, DHLPP (Distemper/Parvovirus), Rabies
- **Cats:** FVRCP and Rabies

You may bring vaccination records when you check in or have your veterinarian fax them to us ahead of time.

We also strongly encourage that all pets be protected against fleas with a product such as Frontline or Advantix.

Disinfection & Sanitation

At a boarding kennel, the job of cleaning, disinfecting and sanitizing runs, bedding, food/water bowls, floors, walls, etc. never ends. We clean and disinfect runs every morning and whenever necessary throughout the day. We use various non-toxic chemicals and highly diluted bleach to disinfect and sanitize.

In spite of our best efforts, a dog may occasionally pick up a virus, get sick, or develop diarrhea. This is why current vaccinations plus our sanitation efforts are so important.

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